

NORTHERN LIGHTS FIBER BACK-TO-SCHOOL PROMOTION

Full Terms & Conditions

1. Introduction

These Terms and Conditions ("Terms") apply to Promotional offers ("Promotion") provided by Northern Lights Fiber, Canadian Fiber Optics, or any of their approved affiliate partners (collectively "we", "us", or "our") for new residential customers. By participating in any Promotion, you agree to be bound by these Terms.

2. Eligibility

- Promotions are valid only for residential customers located in Northern Lights Fiber's service area.
- Promotions are available only to new residential services, and service address must not have been a customer of Northern Lights Fiber for 90 days previous to start date of Promotion.
- One Promotion per household/address unless stated otherwise.
- Employees of Northern Lights Fiber, its affiliates, agents, and their immediate family members are not eligible to redeem these offers.
- Home phone services, Borealis TV add-ons (including Premium Packs, channel add-ons), equipment costs, and other ancillary add-ons are excluded from these Promotions.

3. Promotional Period

- The Promotion is valid on all new service(s) entered from August 25th, 2025 to September 30th, 2025, in which any installation of the same service(s) must be completed by November 15th, 2025.
- We reserve the right to modify, extend or cancel the Promotion at any time without notice.
- All services are subject to Northern Lights Fiber's standard Service Terms and Conditions, including acceptable use policies.
- A Fiber Access Request (FAR) may be required for new service. If this is not provided, service may be declined.

4. Promotional Pricing and Discounts

- Qualified subscribers may only redeem one Promotional offer.
- Cannot be combined with any other offer, Promotion or discount.
- After the Promotional period, regular rates apply as per our current pricing schedule.
- All fees, including installation, equipment rental, and applicable taxes, unless stated as waived, will be billed as usual.

5. Minimum Commitment

- All promotional offers require, at a minimum, a 2 Year Term commitment to Aurora Internet services ("Service Agreement")
- Early termination of the agreement will result in a cancellation fee of a pro-rated amount of the promotional value, as well as any cancellation charges as specified in the main service agreement

6. Equipment and Installation

- Promotions may include free or discounted installation or equipment rental.
- Equipment remains the property of Northern Lights Fiber and must be returned upon service cancellation, or replacement fees may apply.

7. Payment Terms

- Promotional pricing requires customers to stay current on all billing. Missed or late payments may result in loss of Promotional benefits.
- All billing is subject to our standard billing and payment policies.

8. Modifications

- Northern Lights Fiber reserves the right to withdraw or amend the terms of any Promotion at any time, subject to applicable law.
- Continued use of services after changes indicates acceptance of those changes.

9. Limitation of Liability

- Northern Lights Fiber is not responsible for any indirect, incidental, or consequential damages resulting from participation in the Promotion.
- Promotions have no cash value and may not be transferred or exchanged.

10. Governing Law

- These Terms are governed by the laws of Calgary, Alberta, Canada, without regard to conflict of law principles.

11. Contact

For questions regarding any Promotion, please contact us at:

- Phone: 1-888-236-2947
- Email: support@canadianfiberoptics.ca
- Website: www.northernlightsfiber.ca/Promotions

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Promotion-Specific Terms

1. Amazon Gift Cards:

- New residential subscribers of Aurora Internet will receive a digital \$200 Amazon gift card.
- New residential subscribers of Aurora Internet and Borealis TV will receive a digital \$400 Amazon gift card.
- The gift card will be delivered via email, to the address provided upon signing up for new service(s) and meeting all the criteria for eligibility, within 6-8 weeks from the first bill payment on the account.
- Gift cards are non-transferable, not redeemable for cash, and cannot be replaced if lost or stolen.
- The use of the Amazon.ca gift card is subject to Amazon's terms and conditions, which can be found at <https://www.amazon.ca/gc-legal>.

2. 12 Months Free TV:

- New residential subscribers of Aurora Internet 500Mbps or higher will receive Core TV to start the same time as Aurora Internet service.
- If the customer wishes to upgrade their Borealis TV service to a higher package, the Promotional cost (\$40/month) will be credited to the account for the remainder of the Promotional period, and the customer will be responsible for the difference.
- The customer must call to cancel the Borealis TV service prior to the 12th month, or the service will continue at regular price once the Promotional period ends.

3. Two Months Free Service:

- New residential subscribers of Aurora Internet and/or Borealis TV will receive two (2) free months of service for which they sign up for.
- The amount will be credited on the account for the first and second month of billing. Thereafter, normal pricing will apply.

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Charity-Specific Terms

Northern Lights Fiber is committed to supporting our community. As part of our corporate social responsibility initiative, we will donate to local Food Banks and/or The Friends of Millet Youth Society ("the Charity") in accordance with the terms outlined below.

1. Local Food Bank Donation:

- For every eligible sign up of new residential service within the Promotional period, we will issue a cheque to each local food bank within 30 days of the Promotional end date.
- Every eligible activation by community equals a donation of \$20.00 to that communities' food bank.
- The new customer cannot redirect the donation amount to another charitable organization or community.
- If the community does not have a food bank, or unable to accept cash donations for any reason, at the discretion of Northern Lights, a similar charity may be chosen within in that community, without notice.
- The town of Millet is not included in this Promotion. Their offer is below.

2. Friends of Millet Youth Society Skate Park Phase 2 Fundraiser:

- For every eligible sign up of new residential service within the Promotional period in Millet, Alberta, we will issue a cheque to The Friends of Millet Youth Society within 30 days of the Promotional end date.
- Every eligible activation by a Millet, Alberta residence, equals a donation of \$25.00 to The Friends of Millet Youth Society, in support of their new skate park and future phase developments.
- The new customer cannot redirect the donation amount to another charitable organization or community.

3. General Terms:

- Northern Lights Fiber is not responsible for the Charities use or appropriation of funds.
- The campaign and donation will comply with all applicable federal, provincial, and local laws and charitable regulations.
- The donation is made as a goodwill contribution and does not entitle the Company to any preferential treatment, goods, or services in return.
- The Company reserves the right to disclose the total donation amount publicly through its marketing channels.
- No personal information of customers will be shared with the Charity unless explicit consent is given.
- The Company may use the Charity's name and logo in connection with this campaign, subject to the Charity's approval.
- The Charity may also promote the campaign through its own channels.